



BHS PROVIDER UPDATES

2017-11

NEW CWS PHONE NUMBER TO OBTAIN NAME OF CURRENT PROTECTIVE SERVICES WORKER

Please note that the phone number listed on the Children's BHA for obtaining CWS assigned Protective Services Worker (PSW) contact information is no longer correct and will be updated in the near future.

The new number is 858-514-6995

As a reminder, when calling to obtain the CWS assigned PSW contact information, a provider may state the following request, "I am calling to obtain the name and telephone number of the assigned worker for [youth name]." The information that can be provided is limited to a PSW's name and telephone number. In order to limit confusion of the CWS clerical staff answering the phone, please refrain from using terms such as, "Pathways to Well-Being", "Eligibility" or "Katie A".

If you have any questions regarding PWB, please contact your PWB liaison or the Pathways to Well-Being Program Manager, Mandy (Amanda) Kaufman at:

amanda.kaufman@sdcounty.ca.gov

Copies of all PWB related bulletins, forms, explanation sheets or contact information for PWB staff can be found on the Pathways to Well-Being BHETA webpage at:

<https://theacademy.sdsu.edu/programs/bheta/pathways/>