



BHS PROVIDER UPDATES

2019-5

Pathways to Well-Being Monthly Update Bulletin: July 2019

Pathways to Well-Being (PWB) is delivering monthly bulletins designed to answer program questions and provide the latest information related to PWB

Q & A from Providers:

- 1. Question:** What is the procedure in the Client Categories Maintenance (CCM) tab in Cerner Community Behavioral Health (CCBH) for discharging a client from a BHS Program?

Answer: When a client is discharging from your program, enter the “End Date” in the row designating Subclass or Class in the CCM. The exception is when upon discharge from your program, the client will remain open to another BHS Program and collaboration between providers resulted in determination that youth still meets Subclass/Class eligibility. In this situation, either enter or keep the agreed upon eligibility status in CCM. Please refer to the 2016-9 Bulletin: [Entering an End Date in CCM at Discharge](#).
- 2. Question:** If a BHS Provider attends a CFT Meeting that was initiated by CWS or Probation is the provider still required to keep a copy of the CFT Meeting Referral Form in the hybrid chart?

Answer: Yes, BHS Providers are required to keep a copy of the CFT Meeting Referral Form in the hybrid chart for all CFT Meetings providers attended. Providers will receive a copy of the CFT Meeting Referral Form from the CFT Meeting Facilitation Program when the provider attends a CFT meeting in which the form was completed by CWS or Probation.
- 3. Question:** If there is certainty that youth does not have an open CWS case, do providers have to complete the Eligibility form?

Answer: No, the Eligibility for PWB and Enhanced Services form is only required for youth with an open Child Welfare Services case. However, if you become aware at any time during treatment that a client has an open Child Welfare Services case, you are required to complete the Eligibility form.
- 4. Question:** Where do I fax the Progress Report to CWS form if my client is residing at San Pasqual Academy (SPA)?

Answer: For youth residing at San Pasqual Academy (SPA), the form will be faxed to the North Inland Health and Education Passport (HEP) Office Assistant. The list of all CWS region HEP Office Assistant fax numbers can be found at the top of the Progress Report to Child Welfare Services form.

PWB Training Opportunities:

- **NOW LIVE!** Updated version of Pathways to Well-Being & Continuum of Care Reform eLearning (PCWTADL0043). New version is great refresher and includes updated CCR and ICPM information.
- **ON THE HORIZON:** PWB documentation section will be added to the CYF QM Training curriculum starting August 2019. PWB will also be offering documentation micro-learnings in fiscal year 19/20.

July 18, 2019