

Description

What is the difference between an output and an outcome? What type of outcome does your program want to measure? Once you measure, then what? Join the APS Leaders Institute and national elder justice experts as we explore these questions and what APS managers need to know to identify, measure, report and justify outcomes to improve program performance.

Dates and Times

WORKSHOP:

DATE: **April 21, 2021**
TIME: 9:00AM-11:00AM
Platform: ZOOM

BOOSTER:

DATE: **May 5, 2021**
TIME: 10:00AM-11:30AM
Platform: ZOOM

Learning Objectives

- Identify the difference between outputs and outcomes
- Describe the difference between client, worker and program outcomes and why this distinction is important.
- Identify the steps in the process for identifying, measuring, reporting and justifying outcomes to improve program performance.
- Discuss how the information presented and practiced can be applied within your county.

Intended Audience

APS Managers and Adult Services Admins (invited)

Presenters

Mary Twomey, M.S.W., is a consultant in elder justice and APS issues. Most recently she was an Aging Program Specialist at the Administration for Community Living, Office of Elder Justice and Adult Protective Services. Previously, Mary was co-director of both the National Center on Elder Abuse and the Center of Excellence on Elder Abuse and Neglect at the University of California, Irvine.

Pi-Ju (Marian) Liu, Ph.D., is an Assistant Professor at Purdue School of Nursing and a Faculty Associate in the Center on Aging and the Life Course at Purdue University. She conducts applied and translational research around elder justice issues, covering topics on elder abuse, neglect, and exploitation. Dr. Liu works nationally with Adult Protective Service programs at the county and state level, and was funded by the Administration for Community Living to measure effectiveness of Adult Protective Services' referrals and services. She is also the Co-Chair of the National Adult Protective Services Association and National Committee for Prevention of Elder Abuse Research Committee.

Agenda

April 21, 2021 Workshop Agenda - 9-11am

9:00 – 9:10am – Welcome, Housekeeping and Introductions

9:10 – 9:30am – Setting the Stage – Outputs vs. Outcomes

9:30 – 10:10am – Outcomes – Literature Review and Tools

10:10 – 10:45am – Breakout Group Activity – Outputs & Outcomes for Extended/Case Management Services for High Need APS Clients

10:45 – 11:00am – Booster Preview, Closing & Evaluation

May 5, 2021 Booster Agenda – 10-11:30am

10:00 – 10:05am – Welcome, Housekeeping

10:05 – 10:20am – Review/Reflection from Workshop

10:20 – 11:00am – Breakout Group Activity – Outputs & Outcomes for ACL/APS COVID Funding

11:00 – 11:15am – Questions

11:15-11:30am – Closing and Evaluation

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