

**Supporting APS and Adult Services Administrators: The California Landscape**  
**Virtual Workshop**  
**June 13, 9 a.m. to 11:30 a.m.**  
**Presenter Biographies**

**John Hartmire, CDSS, Staff Services Manager I, APS**

John came to work with the APS Unit at the California Department of Social Services (CDSS) more than six years ago from the non-profit sector, where he managed a housing program in partnership with Sacramento County. The program offered housing in lieu of jail or homelessness to people with chronic alcohol and substance abuse. When he started work with CDSS, he and Lori Delagrammatikas managed just three contracts of about \$176,000 a year—for all three Regional Training Academies. The APS unit now has three analysts, one manager and a program administrator overseeing, and 14 contracts totaling a little more than \$36 million, and a data collection tool that aligns with NAMRS, the National Adult Maltreatment Reporting System. He is married with a teenage son, a cat, a Labrador Retriever, and two purebred Golden Retrievers, one of which just had a litter of five perfect puppies.

**Diana Boyer, CWDA, Director of Policy for Child Welfare and Older Adult Services**  
Diana Boyer joined CWDA in 2005 as a Senior Policy Analyst and was promoted to Director of Policy for Child Welfare and Older Adult Services in January 2019. Diana specializes in the program areas of In-Home Supportive Services, Adult Protective Services, Child Welfare, and Foster Care.

Previously, she served as a program planner/specialist for Sacramento County Department of Health and Human Services, and as legislative analyst and director of governmental relations for Santa Clara County Social Services Agency. Diana earned her bachelor's degree from the University of California, Davis, and a master's degree in Public Administration from the University of Southern California.

**Nestor Lopez, CWDA, Deputy Director of Aging, Disability, and Older Adult Services**  
Nestor joined CWDA in 2022 as the Deputy Director of Aging, Disability, and Older Adult Services specializing in the program areas of In-Home Supportive Services and Adult Protective Services.

Prior to working at CWDA, Nestor served as a Legislative Aide for Assemblyman Ken Cooley where he staffed a variety of policy areas including Human Services, Aging and Long-Term Care and Child Welfare. Other issue areas included Privacy and Consumer Protection, Insurance, Governmental Organization, and Education. Prior to working with

Assemblyman Cooley Nestor interned in various Congressional offices in Washington D.C. and Yolo County.

Nestor attended the University of California, Davis and earned a Bachelor of Arts degree in Political Science and Communications.

**Susan Gleason, CWDA 20 Small Counties Committee Representative,** Adult Services Program Manager, Calaveras County

Susan Gleason, BA Psychology, brings seven years of experience working in Adult Services and now serves as the Program Manager for Adult Services of the Calaveras County Health and Human Services Agency. Her focus is primarily on the growth and well-being of agency, people, and the community to which she belongs. Susan Received a Bachelor's in Psychology from the University of Phoenix.

**Deborah Martinez, CWDA Adult Services Co-Chair,** Director, Department of Social Services • Public Guardian/Public Conservator/Public Administrator, Madera County, CA

Deborah has served as the Director of Social services and as the PG/PC/PA for Madera County for approximately 5 years after serving 20 years with Fresno County where she served in various Social Services roles. Within federal and state laws and rules, as the Director and Public Guardian Deborah plans, organizes, coordinates and directs the administrative and support operations of integrated services governing Self-Sufficiency programs, Child Welfare Services Adult Services and the Public Guardian Office. Deborah graduated with a B.A. in Business Administration from California State University Fresno. She serves on numerous boards and commissions' including; Community Action Partnership Madera County – Board Member, Madera County First 5 – Commissioner, CalSAWS JPA – Board Member, CWDA Board of Directors as well as a member of the Master Plan on Aging, CA 2030 Steering Committee.

**Emily Nicholl, CWDA PSOC Representative,** IHSS/APS/IRA Program Manager, Monterey County Aging and Adult Services

Emily Nicholl is a Program Manager for Adult Protective Services (APS) and In-Home Supportive Services for Monterey County. She has worked in the field of aging for over 6 years and in child welfare for 15 years prior to that. She has found great benefit to participating in Protective Services Operations Committee (PSOC) meetings, especially as a newer APS manager.