

Executive Summary

Course Title: Caregiver Neglect

Course Description:

In this engaging introductory training, participants will: explore various types of caregiving challenges and situations, examine possible risk factors, indicators and causes of neglect, and discuss the importance of the criminal justice system in situations that result in serious bodily injury. Participants will also learn interviewing best practices in caregiver neglect allegations, discuss considerations in developing a service plan, and explore possible prevention strategies.

The following instructional strategies are used: lecture segments, interactives activities/exercises (e.g. small group discussion, experiential exercise as a role play); question/answer periods; PowerPoint slides; participant manual (encourages self-questioning and interaction with the content information); and video demonstrations.

Target Audience:

This course is designed for new APS professionals as well as Aging & Adult Service Partners (e.g. IHSS, Public Guardian, and Mental Health). This training is also appropriate for senior staff that require knowledge and/or skills review.

Learning Objectives:

Upon completion of the training, participants will be able to:

- Identify physical and behavioral indicators of neglect.
- Identify factors that contribute to the client's risk of neglect.
- Assess allegations of caregiver neglect using five domains of assessment.
- Explain how dynamics of caregiver neglect impact service planning and describe barriers to service planning.
- Identify useful interviewing techniques when interviewing alleged perpetrators.
- Define components of service planning.

The APSWI website offers a number of training tools including videos and other resources that may be useful to APS staff with various experience levels. These materials can be found at:

<https://theacademy.sdsu.edu/programs/apswi/>