

Safety: Beyond the Basics

Ensuring Safety When Conducting Interviews



This course is designed for Adult Protective Services (APS) workers to enhance their skills in managing safety during home visits and handling situations where interviews may pose immediate risks. The course aims to build confidence, trust, and practical strategies for APS workers to ensure their safety and professionalism in challenging scenarios.

Learning Objectives

- **Understanding Safety Protocols:**
 - Recognize the importance of prioritizing personal safety during home visits.
 - Learn the protocols for safely exiting a home visit when feeling threatened or unsafe.
 - Build confidence through practice and experience in making decisions to leave a visit.
- **Building Trust with Supervisors:**
 - Develop a trusting relationship with supervisors to feel supported in safety decisions.
 - Understand that workers are not expected to handle dangerous situations alone.
 - Receive continuous reminders and support from supervisors regarding safety protocols.

Meet the Trainer

Robin Pendleton: owner/operator of Pendleton Training and Consulting has developed curriculum and trainings for numerous State Units on Aging, local governments, and not for profits focusing on communication, professional development, and supervisory skills. He has also been employed with the State of Missouri for over 20 years, working with the Departments of Mental Health and Currently with Department of Health and Senior with Department of Health and Senior Services. He has served as the training unit supervisor for Adult Protective Services as well as trainer for Human Resources.

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VIRTUAL EVENT

Cohort 1:

Date: November 20, 2024

Time: 9:00 a.m. - 12:00 p.m.

Cohort 2:

Date: November 21, 2024

Time: 9:00 a.m. - 12:00 p.m.

This course will be conducted remotely through **Zoom**. A link will be sent to participants a week before training.



REGISTRATION

Please register through your respective county's training process.

The registration due date for this training is Monday, November 4, 2024.



AUDIENCE

This training is intended for APS professionals who have previously attended basic or initial worker safety training.

Resources. He has over a decade of experience training employees in many topics focused on providing trauma informed, person centered care.

Robin is also currently the Chair of the Curriculum Development Committee for the for the National Adult Protective Services Association (NAPSA).



Virtual Training Protocol

- Download or update the most recent version of Zoom
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the "[Virtual Learning Tips](#)" handout for additional information on how to update your Zoom screen name, etc.

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