

# Responding to APS Cases Involving Adults Experiencing Homelessness



This is the **second workshop** in the series: "Effectively Working APS Cases for Persons Experiencing Homelessness". The series is designed to provide APS professionals with knowledge, practical tools, opportunities to build empathy and gain a better understanding of what many individuals who are homeless experience in order to work more effectively with this population.

The goal of this workshop is to build on the foundational concepts in Workshop #1 and provide opportunities to broaden APS professionals' skills when working with people who are experiencing homelessness. These cases are often complex and this workshop allows participants to understand more about this complexity and see the intense reality they may endure when out in the field. Working through expected challenges in training, moves APS professionals towards confidence and critical thinking with these cases in their day-to-day work. Throughout this workshop, participants will take best practices from the field of Homelessness Outreach, tailor and apply them to the purpose of Adult Protective Services.

## Learning Objectives

After completion of this training, participants will be able to:

- Summarize the unique traits, challenges and needs experienced by people who are at risk of or are experiencing homelessness.
- Identify effective methods and plan for challenges when conducting outreach and engagement.
- Apply practical techniques when completing the initial assessment with individuals experiencing homelessness.
- Develop their own personal plan to encourage self-care and build resiliency as an APS professional.

## Course Requirements

It is highly encouraged to have attended Workshop #1 prior to attending Workshop #2.

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## VIRTUAL EVENT

### Cohort 1:

**Dates:** February 4, 2025

**Time:** 8:30 am – 12:00 pm

### Cohort 2:

**Dates:** February 18, 2025

**Time:** 8:30 am – 12:00 pm

This course will be conducted remotely through **Zoom**. A link will be sent to the participants a week before training.



## REGISTRATION

Please register through your respective county's training process.

**The registration due date for this training is Mon. January 6, 2025**



## AUDIENCE

This workshop is intended for new or experienced line staff. It is recommended that participants have some experience interviewing clients.

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## Meet the Trainer

### Marissa Bell

A native of Philadelphia, PA, she currently resides in San Diego, CA.

She is a graduate of California State University, Northridge and earned a Bachelor of Arts degree in Social Science with an emphasis in African American studies.

She currently works as a social worker for the county of San Diego, in Adult Protective Services and has helped develop and present multiple trainings with APSWI, the county of San Diego (during her tenure in Child Welfare Services) and as a presenter and attendee of the California Institute for Behavioral Health Solutions (CIBHS) conference in Riverside, CA in 2018.

She has over 10 years of experience as a social worker and working for and with vulnerable adults, families and children.



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## Virtual Training Protocol

- Download or update the most recent version of Zoom
- Please log in 5 to 10 minutes prior to the workshop to allow for troubleshooting, if needed
- It is highly recommended to use a headset for this workshop, as participants will be asked to participate in group discussions and small break-out groups
- Use "Computer Audio" for optimal experience
- If you have access to a functioning camera, we ask that you turn it on for the full duration of the workshop as it offers a more conducive learning experience.
- If you are planning to log on to the training using two separate devices (one for audio, one for video), please be sure to mute one of the devices to prevent any audio feedback.
- Please be sure your screen name is your first and last name in Zoom. Learners who are not able to identify themselves within the first 15 minutes of training, and remain unresponsive after the moderator has attempted to make contact via chat or verbally multiple times will need to be removed from the training session.
- Please refer to the "[Virtual Learning Tips](#)" handout for additional information on how to update your Zoom screen name, etc.

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