Executive Summary

Data, a concept that is well understood for some people and feels unusual to others, is a way to conceptualize information. Data is used by multiple different entities, each with their own function and is incorporated in various aspects of Adult Protective Services (APS) work. APS supervisors often move into their role after years of completing casework and may or may not have full understanding of the use of data in APS. In this foundational training participants will deepen their understanding of identifying what metrics APS uses, how metrics are used to support program goals and policies and how they can be applied in the APS supervisor's role.

Instructor Led Training

This course was developed to be delivered either in-person or virtually. Depending on the modality, the following instructional strategies are used throughout the course: short lectures (lecturettes); interactive activities using a case scenario, breakout groups, chat box discussions, and large group discussions. PowerPoint slides are used to stimulate discussion. Participants will need their participant manual either printed or sent virtually. If training virtually, access to a computer with video conferencing capability is essential. A headset or earbuds with microphone and a video camera are highly encouraged.

Course Requirements:

There are no course requirements, however, it is suggested that participants have completed some of or all of the modules from the Supervisor Core Competencies. Suggested competencies that would be particularly helpful include The Unique Role of the APS Supervisor, Strengths Based Development/Supervision, and Development, and Managing Staff Challenges and Performance Issues.

Intended Audience

This training is intended for new and experienced APS supervisors.

Learning Objectives:

Upon completion of this training, participants will be able to:

- Identify key data measurements used in APS
- Describe how data is used to advance APS program goals and policies; and
- Effectively apply data measurement practice in APS supervision.